

Protective Services & You: Your Role as a Mandatory Reporter



According to a study done by the NYC Department of Aging, for every case of elder abuse that come to the attention of a responsible entity, another 23 cases never are reported. But if you are a long-term care employee in Pennsylvania, you are required by law to report suspicion of abuse or neglect.

In this session, you will learn:

- Why the Older Adult Protective Services Act (OAPSA) was created
- Three Key Elements to OAPSA
- What it means to be a “Mandatory Reporter”
- Types of elder abuse and how to identify them



Let our Long-Term Care Expert “open the door” to a better understanding of Resident Abuse & Neglect with a 60-minute or 90-minute session on this topic!

Lori Dierolf, President of Open Door Training & Development, holds a Bachelor’s degree in Psychology and has been a Human Resources professional and staff educator for over 20 years. She has coached and trained hundreds of leaders and administrators as a Personal Care Home Administrator, and is also a Certified Dementia Practitioner, a Certified Alzheimer’s Disease & Dementia Care Trainer, and a Certified Aging & Alzheimer’s Educator.

Lori’s sense of humor and real-life examples from her years of experience in long-term care are reasons attendees consistently rate her sessions with 5 Stars!!! Read their testimonials at www.OpenDoorTraining.net!!

Contact Us!

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