Working on the Welcome Wagon:

How to Be an Effective Preceptor in Long-Term Care



Not everyone is cut out to train a new person! It requires patience, the ability to put a person at ease, and the tact to instruct a person how to do things differently. And statistics show that the first three days of a new job in healthcare are when a person decides if they will stay long-term or not! So what do preceptors of new employees need to know to welcome people, make them feel part of a team, and teach them skills to be successful in their positions?

In this session, you will learn:

- How to make others feel welcome and receptive to constructive feedback
- Ways to foster a spirit of Teamwork and excellence in Customer Service
- Different ways people learn, and how to tell what works best for a person
- Verbal and non-verbal communication skills needed to train others, including how to be an active listener



Let our Leadership Expert "open the door" to a better understanding of Being an Effective Preceptor with a 2-hour or 3-hour session on this topic!

Lori Dierolf, President of Open Door Training & Development, holds a Bachelor's degree in Psychology and has been a Human Resources professional and staff educator for over 20 years. She has coached and trained hundreds of leaders and administrators as a Personal Care Home Administrator, and is also a Certified Dementia Practitioner, a Certified Alzheimer's Disease & Dementia Care Trainer, and a Certified Aging & Alzheimer's Educator.

Lori's sense of humor and real-life examples from her years of experience in long-term care are reasons attendees consistently rate her sessions with 5 Stars!!! Read their testimonials at www.OpenDoorTraining.net!!

Contact Us!
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