

Communication, Conflict, & Creating Synergy With Your Team



Every part of the workday is filled with communication - meetings, emails, presentations, conversations at the water cooler. Despite this constant interaction, though, it is difficult for most people to communicate *effectively* and that's how conflicts arise and teams get out of sync.

In this lively and interactive session, you will learn:

- Ways that we communicate, intentionally and unintentionally
- How to actively listen, and why that is so difficult to do
- What synergy is and why it is so important to a healthy team
- Best practices for resolving conflicts with team members.



Let our Leadership Expert “open the door” to a better understanding of Communication with a 90-minute, 2-hour, or 3-hour session on this topic!

Lori Dierolf, President of Open Door Training & Development, holds a Bachelor's degree in Psychology and has been a Human Resources professional and staff educator for over 20 years. She has coached and trained hundreds of leaders and administrators as a Personal Care Home Administrator, and is also a Certified Dementia Practitioner, a Certified Alzheimer's Disease & Dementia Care Trainer, and a Certified Aging & Alzheimer's Educator.

Lori's sense of humor and real-life examples from her years of experience in long-term care are reasons attendees consistently rate her sessions with 5 Stars!!! Read their testimonials at www.OpenDoorTraining.net!!

Contact Us!

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